

HELP GUIDE

REMOVING A USER ACCOUNT



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It is recommended that the service shop create a generic Google account that all techs can use and log into to update the app.

Google accounts are free.

See the BMPRO help guide **Updating the JAYCOMMAND App | Firmware & BYOD** for information on how to create an account.

When the app is updated, log out of the account using the following steps:

- 1. Press the Main screen icon O to return to the Controller main screen.
- 2. From the main screen, press the Settings icon. 🥹
- 3. Press Users & accounts.

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٩	Search Settings				
÷	DuraSpeed ON				
Ô	Security & location Screen lock				
	Users & accounts Current user: Owner				
Ť	Accessibility Screen readers, display, interaction controls				
G	Google Services & preferences				
i	System Languages, time, backup, updates				
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Figure 1: Users & accounts

4. Select the account you used to sign in.

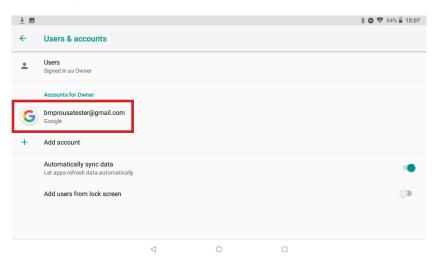


Figure 2: Selecting account

5. Press Remove Account.

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÷	Google			
	G bmprousatester@gmail.com			
	Google Account Info, security & personalisation			
¢	Account sync Sync on for all items			
		[REMOVE ACCOUNT	
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Figure 3: Remove Account

6. In the popup, press Remove Account again.

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÷	Google	r@gmail.com	
Ş	Google Account Info, security & personalis Account sync Sync on for all items	Remove account? Removing this account will delete all of its messages, contacts and other data from the tablet CANCEL REMOVE ACCOUNT	
		⊲ O □	

Figure 4: Remove Account Popup

- 7. Press the Main screen icon O to return to the Controller main screen.
- **8.** Relaunch the JAYCOMMAND App.



DOC PART **036282** Rev.**1.0**